

Accessing Jane Mackenzie 24/7

- Access Jane247 via <https://www.janem.co.uk/courses/jane247/>
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New Members – Option 1) Enrolling Online



Current Status	Price	Get Started
NOT ENROLLED	£ 18 Every 28 days	Enrol in Classes or Login

- If you would like to subscribe to Jane247, click **Enrol in Classes** to sign up. You will be directed to PayPal, where you will have the option to either pay through your PayPal account (if you have one), or by credit or debit card.
 - If you don't already have a PayPal account, you will be required to set up a free PayPal account at the time as well, as PayPal manage your automatic payments. The email address you use will also be the one you will use to log in to Jane Mackenzie 24/7.
 - You will be charged automatically every 28 days until you cancel your subscription (see separate document for cancelling). (Payments are handled by PayPal itself, which is a completely secure service. We never have access to your bank or credit card details.)
 - Once you have completed payment, click the **Return to Merchant** Button.
 - You will receive three emails (please check your junk folder if not received):
 - Two from **PayPal**, summarising your subscription payments, and providing details of how to cancel.
 - One from **Jane Mackenzie's Health and Fitness**, with your username, and asking you to reset your password. A strong password is suggested. Please make a copy of it before continuing. Once it is set, you can log in and comment classes.
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New Members - Option 1) Enrolling Manually

- If you just want to enrol in Jane247 on a one-off basis, or if you would rather not pay by credit card or PayPal, or if we owe you credit in lieu of face-to-face classes you wish to redeem, please click **Enrol Manually** to complete a form asking us to enrol you manually.
 - We will then contact you with the option to pay by cash, cheque or bank transfer in the same way as our clients do at face-to-face classes. Once you have paid, we will then let you know when your account has been set up. This process takes a little longer than online enrolment, depending on how you wish to pay.
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Existing Members - Signing In

- If you have already subscribed to Jane247, simply click **Login** (as above, or **>24/7>Login** in the main menu, then enter your user name and password.
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Accessing Classes

- Once you are enrolled and logged in, you will see the screen below, in which case simply select Introduction (if this is your first visit) or a Pilates class from [Course Content](#) to start.
- Classes can be taken in any order, and you can re-take a class as many times as you like.
- Note the progress bar, which shows you the percentage of classes you have completed, and the ticks beside each class, showing you which specific classes you have taken.



Course Content

- Introduction - Important
- Pilates - Week Commencing 23/03/20
- Pilates - Week Commencing 30/03/20

Logging Out

You can log out in several ways:

- By clicking the purple [Logout button](#) on the course main page.
 - By hovering over your profile in the very top right corner of any class page, and clicking [Logout](#)
 - By selecting [>24/7>Login](#) from the main menu
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